

Lea Salyers

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My name is Lea Salyers. I'm from Naperville, Illinois. I've work for child support in Illinois since 1999 when we were in a small basement located at the DuPage County courthouse. We processed payments manually and it took days to do so. In 2003, child support was centralized to one location; it became the State Disbursement unit. This new SDU came with a lot of automation that made the process more efficient. I've been a part of the EFT Outreach department at the SDU for 19 years. We call and talk with employers about switching from paper check to electronic transferring of funds. We started out with about 30% incoming EFT when the transition occurred in 2003. As of the beginning of 2022 we're at %74.13.

Regards,

*Lea Salyers*